



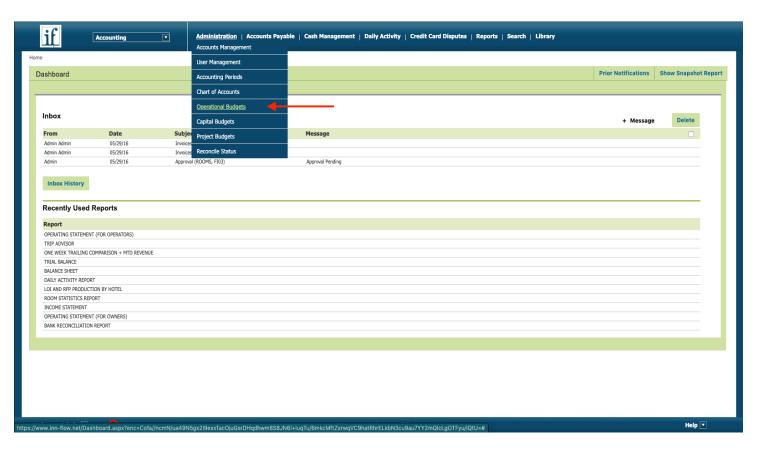
Operational Budgets

- This feature allows you to create annual budgets for Operating Statement chart of accounts.
- This User Guide shows:
 - 1. How to create an operational budget per year
 - 2. How to budget by department
 - Steps to budget Rooms Revenue
 - Budgeting by Factor Values
 - Steps to budget other revenue & expenses
 - 3. Budget Tips
 - Recommended Reports to Use
 - How to create a Forecast



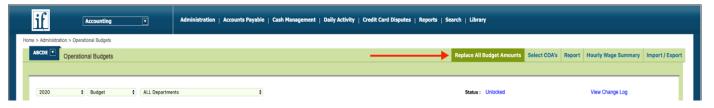


Operational Budgets are located under Administration / Operational Budgets

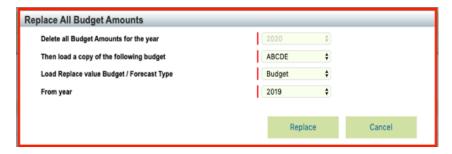




- 1. Select the hotel you wish to create the budget for and the year you'd like to edit.
- 2. A. If a budget or forecast already exists for the previous year, you can copy the budget into current year using the "Replace All Budget Amounts" option.

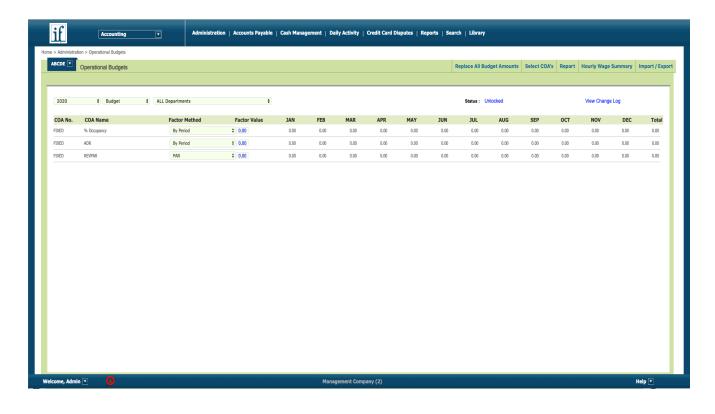


- Select the hotel you wish to copy the budget from. By default, the same hotel ID will show.
- Select whether to copy the Budget or Forecast.
- Select the year you wish to copy the budget/forecast from.
- Select Replace.





2. B. If a budget does not exist, click on Select COA's to edit the COA's shown on the budget.





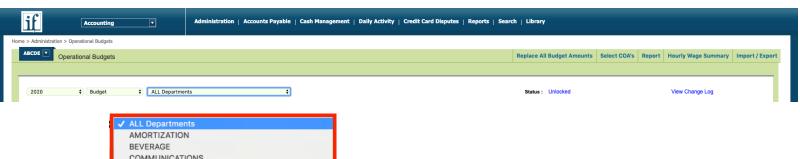
- 3. Select or Deselect COA's via the check box on the left. By unselecting a COA, it will not appear on the Operational Budget page.
- 4. Once finished, select Save & Close.

	Operational Bud	lget COA's						Change Log Save &	Close Save Cance
	No de la electe la d	he Operational Budget							
St COP	t's to include in t	ne Operational Budget							
	COA	Name	Account Type	Main Group	Sub Group1	Sub Group2	Sub Group3	Row Title	Status
	30000	MANAGEMENT FEES & OTHER REV.	REVENUE	DEPARTMENTAL	MISCELLANEOUS	NONE		(Match COA Name)	Active
	30100	CORPORATE- LNR	REVENUE	DEPARTMENTAL	ROOMS	NONE		ROOM REVENUE	Active
	30101	CORPORATE- OTHER	REVENUE	DEPARTMENTAL	ROOMS	NONE		ROOM REVENUE	Active
	30102	CREW/ TRANSPORTATION	REVENUE	DEPARTMENTAL	ROOMS	NONE		ROOM REVENUE	Active
	30103	EXTENDED STAY 5-11	REVENUE	DEPARTMENTAL	ROOMS	NONE		ROOM REVENUE	Active
	30104	EXTENDED STAY 12-29	REVENUE	DEPARTMENTAL	ROOMS	NONE		ROOM REVENUE	Active
	30105	EXTENDED STAY 30+	REVENUE	DEPARTMENTAL	ROOMS	NONE		ROOM REVENUE	Active
	30106	GROUP - TEAMS	REVENUE	DEPARTMENTAL	ROOMS	NONE		ROOM REVENUE	Active
	30107	GROUP - WEDDING	REVENUE	DEPARTMENTAL	ROOMS	NONE		ROOM REVENUE	Active
	30108	GROUP- BUSINESS	REVENUE	DEPARTMENTAL	ROOMS	NONE		ROOM REVENUE	Active
	30109	GROUP- SMERFES	REVENUE	DEPARTMENTAL	ROOMS	NONE		ROOM REVENUE	Active
	30110	INTERNET OTA- NON OPAQUE	REVENUE	DEPARTMENTAL	ROOMS	NONE		ROOM REVENUE	Active
	30111	INTERNET OTA- OPAQUE	REVENUE	DEPARTMENTAL	ROOMS	NONE		ROOM REVENUE	Active
	30112	COMPLIMENTARY	REVENUE	DEPARTMENTAL	ROOMS	NONE		ROOM REVENUE	Active
	30113	CONSTRUCTION	REVENUE	DEPARTMENTAL	ROOMS	NONE		ROOM REVENUE	Active
	30114	GOVERNMENT	REVENUE	DEPARTMENTAL	ROOMS	NONE		ROOM REVENUE	Active
	30115	HOSPITAL	REVENUE	DEPARTMENTAL	ROOMS	NONE		ROOM REVENUE	Active
	30116	REWARD REDEMPTION	REVENUE	DEPARTMENTAL	ROOMS	NONE		ROOM REVENUE	Active
	30117	TRANSIENT- AAA	REVENUE	DEPARTMENTAL	ROOMS	NONE		ROOM REVENUE	Active
	30118	TRANSIENT- DISCOUNT	REVENUE	DEPARTMENTAL	ROOMS	NONE		ROOM REVENUE	Active
	30119	TRANSIENT- RETAIL	REVENUE	DEPARTMENTAL	ROOMS	NONE		ROOM REVENUE	Active
	30150	REV., ADJUSTMENTS	REVENUE	DEPARTMENTAL	MISCELLANEOUS	NONE		(Match COA Name)	Active
	30151	ADJ.,CORPORATE- LNR	REVENUE	DEPARTMENTAL	ROOMS	NONE		ROOM REVENUE	Active
	30152	ADJ.,CORPORATE- OTHER	REVENUE	DEPARTMENTAL	ROOMS	NONE		ROOM REVENUE	Active
	30153	ADJ.,CREW/ TRANSPORTATION	REVENUE	DEPARTMENTAL	ROOMS	NONE		ROOM REVENUE	Active
	30154	ADJ,,EXTENDED STAY 5-11	REVENUE	DEPARTMENTAL	ROOMS	NONE		ROOM REVENUE	Active
	30155	ADJ.,EXTENDED STAY 12-29	REVENUE	DEPARTMENTAL	ROOMS	NONE		ROOM REVENUE	Active
	30156	ADJ.,EXTENDED STAY 30+	REVENUE	DEPARTMENTAL	ROOMS	NONE		ROOM REVENUE	Active
	20120	ADJ CROUD TEAMS	DEVENUE DEVENUE	DEPARTMENTAL	ROOMS	NONE		DOOM DEVENUE	Active



How to Budget by Department

Use the department drop-down list to view the budgets for all departments or a single department at a time.



ALL Departments

AMORTIZATION

BEVERAGE

COMMUNICATIONS

DEPRECIATION

FIXED EXPENSES

FOOD & BANQUET

FRANCHISE & RELATED

GENERAL & ADMINISTRATIVE

GUEST LAUNDRY

INTEREST

MISCELLANEOUS

NONE

REPAIRS & MAINTENANCE

ROOMS

SALES & MARKETING

SHOP

UTILITIES

Note:

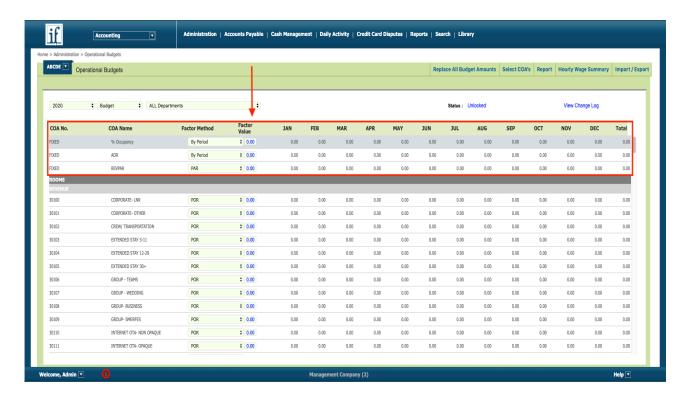
- 1. Departments are sorted in alphabetical order.
- 2. If you use the Import/Export function at the top right, it will show only the department selected.





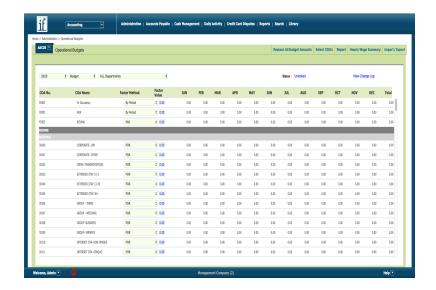
To start the budget process, complete the Room Revenue first.

1. To open the Room Revenue feature, click on the Factor Value 0.00 in any Revenue row to open.



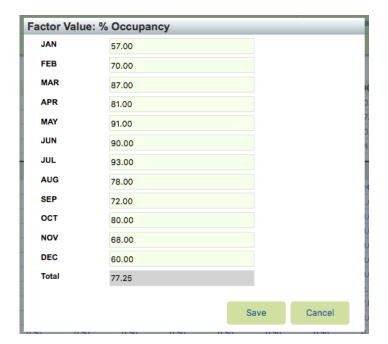


- 2. Total Room Revenue is budgeted using three components:
 - % Occupancy
 - Occupancy Mix by Segmentation (in %)
 - ADR Mix by Segmentation (in \$)
- 3. To start, the data can either be entered directly in Inn-Flow on this page.
- 4. Or you can use the Export Template feature to edit in Excel. (This is the recommended process.)



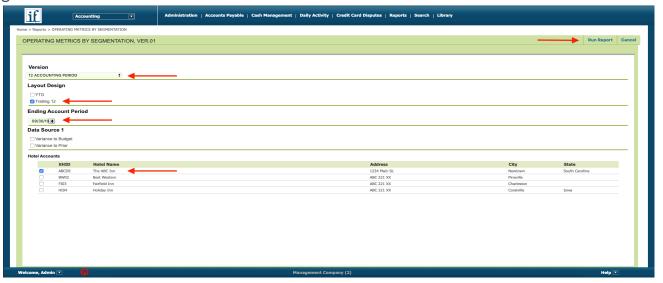


- 3. A. To enter the data directly in Inn-Flow, click anywhere on the **% Occupancy** row to open the **% Occupancy** per month table.
- 3. B. Adjust each amount accordingly and select Save.





- 3. C. The next section to edit is the Occupancy Mix by Segmentation (in %).
 - To get Current Year Occupancy Mix, in Reports, run the Operating Metrics by Segmentation Report using the below credentials:



- This report will show the Occupancy Mix (in %) needed for this section, on Page 1 of the report, and the ADR Mix by Segmentation (in \$) needed for the next section, on Page 2 of the report.
- Export the report in PDF or Excel



3. C. The next section to edit is the Occupancy Mix by Segmentation (in %).

The first page of this Operating Metrics by Segmentation report shows the breakdown of each segment per month.

OPERATING METRICS BY SEGMENTATION As on 09/30/19 The ABC Inn (ABCDE)

	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Average
	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual
Room Occupancy Mix, as a	Percentage of	Total Rooms	Rented (in %)										
CORPORATE- LNR	1.54	4.15	5.76	3.76	3.71	3.74	3.02	3.52	4.15	5.76	3.76	3.71	3.88
CORPORATE- OTHER	15.01	17.86	13.27	16.43	14.91	14.95	16.76	18.78	17.86	13.27	16.43	14.91	15.87
CREW/ TRANSPORTATION	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
No Show	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
EXTENDED STAY 12-29	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
EXTENDED STAY 30+	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
EXTENDED STAY 5-11	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
GROUP - TEAMS	6.91	5.37	0.43	2.62	18.65	10.75	11.67	5.66	5.37	0.43	2.62	18.65	7.43
GROUP - WEDDING	5.08	6.42	9.39	7.82	4.58	3.42	3.35	3.59	6.42	9.39	7.82	4.58	5.99
GROUP- BUSINESS	0.00	0.00	0.00	0.00	0.00	0.00	0.55	0.04	0.00	0.00	0.00	0.00	0.05
GROUP- SMERFES	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
INTERNET OTA- NON OPAQUE	6.88	7.44	9.99	6.64	7.21	10.04	7.46	8.02	7.44	9.99	6.64	7.21	7.91
INTERNET OTA- OPAQUE	12.12	24.38	23.35	20.54	15.78	16.06	15.08	20.01	24.38	23.35	20.54	15.78	19.28
COMPLIMENTARY	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
CONSTRUCTION	7.96	6.55	4.48	4.90	5.17	4.55	4.54	5.87	6.55	4.48	4.90	5.17	5.43
GOVERNMENT	0.85	0.77	0.43	0.92	1.14	1.05	1.52	1.37	0.77	0.43	0.92	1.14	0.94
HOSPITAL	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
REWARD REDEMPTION	1.61	1.25	1.32	1.27	0.69	0.69	1.31	2.07	1.25	1.32	1.27	0.69	1.23
TRANSIENT- AAA	6.68	3.99	6.15	4.46	1.63	2.67	2.35	2.32	3.99	6.15	4.46	1.63	3.87
TRANSIENT- DISCOUNT	12.25	9.17	9.90	12.59	8.63	10.34	7.92	7.91	9.17	9.90	12.59	8.63	9.92
TRANSIENT- RETAIL	23.10	12.65	15.54	18.05	17.89	21.75	24.47	20.85	12.65	15.54	18.05	17.89	18.20
TOTAL OCCUPANCY MIX (IN %)	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00



3. C. Use this data to complete the Occupancy Mix by Segmentation (in %).

OCCUPANCY MIX BY SEGM	IENTATION	l (in %)											
CORPORATE- LNR	22.00	23.00	36.50	26.50	36.50	23.50	36.50	21.00	21.00	24.00	24.00	24.00	26.54
CORPORATE- OTHER	2.00	1.00	1.00	1.00	1.00	1.00	2.00	1.00	1.00	1.00	1.00	1.00	1.17
CREW/ TRANSPORTATION	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
EXTENDED STAY 12-29	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
EXTENDED STAY 30+	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
EXTENDED STAY 5-11	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
GROUP- BUSINESS	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
GROUP- SMERFES	1.50	5.00	5.00	3.00	8.00	3.00	4.00	2.00	3.00	2.50	2.00	1.00	3.33
INTERNET OTA- NON OPAQUE	7.50	6.50	7.00	7.00	6.00	7.00	6.00	8.50	8.00	7.00	7.00	6.00	6.96
INTERNET OTA- OPAQUE	4.00	2.50	4.00	3.00	2.00	3.00	3.50	2.00	3.00	3.00	5.00	7.00	3.50
No Show	0.50	0.50	0.50	0.50	0.50	0.50	0.50	0.50	0.50	0.50	0.50	0.50	0.50
COMPLIMENTARY	1.00	1.00	1.00	1.00	1.00	1.00	0.50	0.50	0.50	0.50	0.50	0.50	0.75
GOVERNMENT	3.00	2.00	3.00	1.00	1.00	3.00	3.50	6.00	7.00	4.00	3.00	3.00	3.29
REWARD REDEMPTION	2.00	2.00	4.00	5.00	7.00	8.00	8.50	12.00	7.50	6.00	3.00	2.00	5.58
TRANSIENT- AAA, AARP, ADV. PUR.	20.00	20.00	19.00	25.00	12.00	22.00	17.00	17.00	17.00	17.00	15.00	17.50	18.21
TRANSIENT- DISCOUNT	11.00	13.00	7.00	7.00	0.00	7.00	6.00	7.00	10.00	10.00	14.50	14.00	8.88
TRANSIENT- RETAIL & PACKAGE	25.50	23.50	12.00	20.00	25.00	21.00	12.00	22.50	21.50	24.50	24.50	23.50	21.29
TOTAL PERCENTAGE	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00

- To open each month, click on any amount in each month to update.
- Because this is in percentage, the Total Percentage per month must be equal to 100.00.





3. C. After completing the Occupancy Mix by Segmentation (in %), the Rooms Sold section will auto calculate.

Year 10200 1000 1500 FER Max APR Max 100 100 600 10														
No. Part P	oom Revenue Budget Detail for ABCDE										Impor	t Template	Export Template	Cancel E
No. Per Max														
Koccupancy Koccupancy Solution 5.00 7.00 8.00 7.00 7.00 9.00<	Year 2020													
NAME AL PRIMER A														
Part														
Page														
CORPORATE - UR														
CORPORATE-LINR 440 385 569 511 544 646 637 498 588 478 499 425 6,092 CORPORATE-CHIER 83 55 107 72 104 72 120 71 156 68 94 41 1,016 CORPORATE-CHIER 83 55 107 72 104 72 104 120 71 156 68 94 61 1,016 1,016 10	TOTAL ROOM REVENUE	0	0	0	0	0	0	0	0	0	0	0	0	0
CORPORATE-OTHER 83 55 107 72 104 78 120 71 156 68 94 61 1,016 CREWITARREPORTATION 0	Rooms Sold													
CORPORATE-OHIER S3 55 16 2 16 9 16 18 9 9 1 18	CORPORATE- LINR	440	385	569	501	554	546	637	498	558	478	499	425	6,092
No Silva		83	55	107	72	104	78	120	71	105	68	94	61	1,016
EXTENDED STAY 1-2-29 EXTENDED STAY 2-3-4 EXTENDED STAY 3-4 EXTENDED	CREW/ TRANSPORTATION	0	0	0	0	0	0	0	0	0	0	0	0	0
ENTRIBIDESTRY 30-9 0	No Show	0	0	0	0	0	0	0	0	0	0	0	0	0
ENTRIBED STAYS-11 GLOW GLOW <td>EXTENDED STAY 12-29</td> <td>0</td>	EXTENDED STAY 12-29	0	0	0	0	0	0	0	0	0	0	0	0	0
GROUP-TEMMS 0. 0. 0. 0. 0. 0. 0. 0. 0. 0. 0. 0. 0.	EXTENDED STAY 30+	0	0	0	0	0	0	0	0	0	0	0	0	0
GROUP-WEDDING GR	EXTENDED STAY 5-11	0	0	0	0	0	0	0	0	0	0	0	0	0
GRUUP-BUSINESS 0. 0. 0. 0. 0. 0. 0. 0. 0. 0. 0. 0. 0.	GROUP - TEAMS	0	0	0	0	0	0	0	0	0	0	0	0	0
GRUPSMERES 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	GROUP - WEDDING	0	0	0	0	0	0	0	0	0	0	0	0	0
NTERNET OTA- NON OPAQUE 0	GROUP- BUSINESS	0	0	0	0	0	0	0	0	0	0	0	0	0
NTENNET OTAOPAQUE 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	GROUP- SMERFES	0	0	0	0	0	0	0	0	0	0	0	0	0
COMENIMENTARY 0 <	INTERNET OTA- NON OPAQUE	0	0	0	0	0	0	0	0	0	0	0	0	0
CONSTRUCTION 0 <t< td=""><td>INTERNET OTA- OPAQUE</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td></t<>	INTERNET OTA- OPAQUE	0	0	0	0	0	0	0	0	0	0	0	0	0
GOVERNMENT 220 275 285 388 277 390 319 356 279 342 250 304 3,853 4059TLA 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	COMPLIMENTARY	0	0	0	0	0	0	0	0	0	0	0	0	0
HOSPITAL 0. 0. 0. 0. 0. 0. 0. 0. 0. 0. 0. 0. 0.	CONSTRUCTION	0	0	0	0	0	0	0	0	0	0	0	0	0
REWARD REDEMPTION 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	GOVERNMENT	220	275	285	358	277	390	319	356	279	342	250	304	3,653
TRANSIENT- AAA 55 83 71 107 69 117 80 107 70 102 62 91 1,015 TRANSIENT- DISCOUNT 1,541 1,686 1,992 1,933 1,939 2,107 2,231 1,921 1,984 1,748 1,639 22,334	HOSPITAL	0	0	0	0	0	0	0	0	0	0	0	0	0
TRANSIENT- DISCOUNT 1,541 1,486 1,992 1,933 1,939 2,107 2,231 1,921 1,954 1,844 1,748 1,639 22,334	REWARD REDEMPTION	0	0	0	0	0	0	0	0	0	0	0	0	0
	TRANSIENT- AAA	55	83	71	107	69	117	80	107	70	102	62	91	1,015
TOANCIENT, DETAIL 412 460 C24 600 E10 662 C00 605 C72 C01 460 C16 6.405	TRANSIENT- DISCOUNT	1,541	1,486	1,992	1,933	1,939	2,107	2,231	1,921	1,954	1,844	1,748	1,639	22,334
	TRANSIENT- RETAIL	413	468	534	609	519	663	598	605	523	581	468	516	6,496



3. D. The next section to edit is the ADR Mix by Segmentation (In \$).

The second page of the Operating Metrics by Segmentation report shows the ADR of each segment, per month, and the variance to the current budget.

OPERATING METRICS BY SEGMENTATION As on 09/30/19 The ABC Inn (ABCDE)

	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Average
	Actual												
ADR Mix (in \$)	,,												
CORPORATE- LNR	50.87	58.53	59.76	67.25	64.28	60.65	61.21	63.38	58.53	59.76	67.25	64.28	61.31
CORPORATE- OTHER	62.39	63.70	64.87	69.42	71.72	72.94	72.56	70.07	63.70	64.87	69.42	71.72	68.12
CREW/ TRANSPORTATION	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
No Show	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
EXTENDED STAY 12-29	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
EXTENDED STAY 30+	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
EXTENDED STAY 5-11	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
GROUP - TEAMS	77.92	71.17	49.50	109.27	72.51	88.81	94.98	90.60	71.17	49.50	109.27	72.51	79.77
GROUP - WEDDING	77.37	70.53	70.86	75.06	74.84	79.20	92.72	92.76	70.53	70.86	75.06	74.84	77.05
GROUP- BUSINESS	0.00	0.00	0.00	0.00	0.00	0.00	74.00	109.00	0.00	0.00	0.00	0.00	15.25
GROUP- SMERFES	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
INTERNET OTA- NON OPAQUE	68.74	66.35	69.69	70.80	89.86	79.21	86.97	90.81	66.35	69.69	70.80	89.86	76.59
INTERNET OTA- OPAQUE	47.47	42.90	47.03	50.82	61.41	58.51	64.29	64.63	42.90	47.03	50.82	61.41	53.27
COMPLIMENTARY	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
CONSTRUCTION	75.08	72.94	73.74	74.97	75.31	74.56	75.01	76.20	72.94	73.74	74.97	75.31	74.56
GOVERNMENT	73.46	76.27	77.90	73.81	85.84	87.22	95.64	88.81	76.27	77.90	73.81	85.84	81.06
HOSPITAL	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
REWARD REDEMPTION	46.91	28.18	26.46	27.91	34.57	43.52	44.75	61.82	28.18	26.46	27.91	34.57	35.94
TRANSIENT- AAA	84.18	73.84	72.67	80.35	68.77	90.79	99.27	103.74	73.84	72.67	80.35	68.77	80.77
TRANSIENT- DISCOUNT	77.37	70.53	70.86	75.06	74.84	79.20	92.72	92.76	70.53	70.86	75.06	74.84	77.05
TRANSIENT- RETAIL	93.55	85.39	82.68	87.98	106.89	98.61	109.82	117.14	85.39	82.68	87.98	106.89	95.42
TOTAL ADR MIX (in \$)	68.90	64.53	63.20	71.60	73.27	75.82	81.57	83.63	64.53	63.20	71.60	73.27	71.26



3. D. Use this data to complete the ADR Mix by Segmentation (In \$).

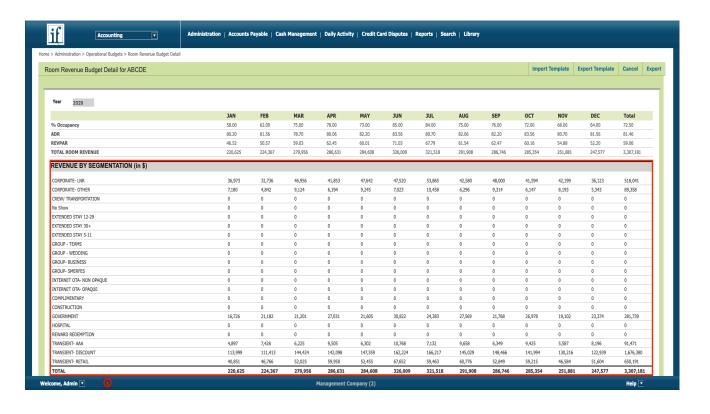
ADR MIX BY SEGMENTATION	l (in \$)												
CORPORATE- LNR	78.50	74.06	79.00	82.84	92.00	97.80	109.00	112.00	95.15	76.10	80.45	76.00	87.74
CORPORATE- OTHER	82.00	77.00	93.00	103.00	158.00	114.00	110.00	106.00	90.00	84.00	84.00	82.00	98.58
CREW/ TRANSPORTATION	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
EXTENDED STAY 12-29	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
EXTENDED STAY 30+	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
EXTENDED STAY 5-11	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
GROUP- BUSINESS	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
GROUP- SMERFES	64.00	69.00	81.00	119.00	181.00	146.00	145.00	139.00	110.00	109.00	130.00	69.00	113.50
INTERNET OTA- NON OPAQUE	71.40	69.20	78.90	105.95	129.00	128.30	148.50	132.50	115.72	92.99	96.89	71.40	103.40
INTERNET OTA- OPAQUE	65.70	70.20	79.00	113.30	125.00	118.00	116.60	122.57	107.59	92.87	82.10	65.70	96.55
No Show	83.59	83.86	92.03	113.06	153.75	130.45	139.84	140.00	118.25	105.07	101.04	83.54	112.04
COMPLIMENTARY	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
GOVERNMENT	72.00	79.20	73.00	81.39	94.80	98.00	96.55	99.30	89.99	86.82	92.59	72.00	86.30
REWARD REDEMPTION	12.75	35.30	14.15	42.70	45.00	40.72	55.60	61.11	28.30	40.39	38.05	12.75	35.57
TRANSIENT- AAA, AARP, ADV. PUR.	72.60	73.40	89.20	102.20	154.00	110.20	122.30	121.20	105.00	99.52	86.82	73.60	100.84
TRANSIENT- DISCOUNT	60.35	57.00	69.00	84.80	122.00	105.00	107.00	107.10	92.00	76.22	72.62	59.40	84.37
TRANSIENT- RETAIL & PACKAGE	72.25	75.00	79.00	110.00	165.00	140.00	140.00	130.00	120.00	104.00	93.00	72.40	108.39
TOTAL ADR	70.27	69.93	76.97	94.37	124.48	108.87	113.59	112.42	98.53	87.57	84.40	69.68	92.59

- To open each month, click on any amount in each month to update.



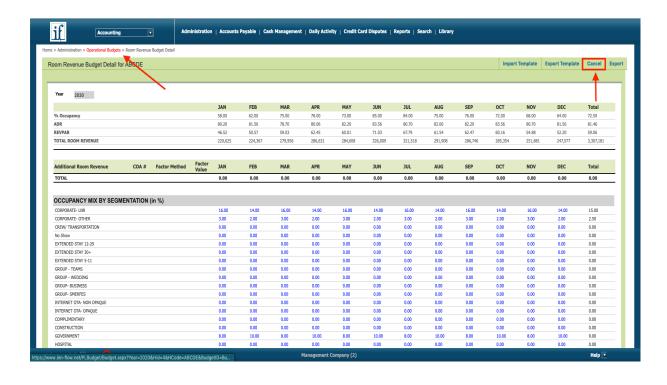


3. D. After completing the ADR Mix by Segmentation (In \$), the Revenue by Segmentation section will auto calculate.





3. E. Now that % Occupancy, Occupancy Mix by Segmentation (in %), and ADR Mix by Segmentation (in \$) has been entered, the Top Line Revenue is complete. Return back to the main Operational Budget Page by selecting "Operational Budget" on the top left.

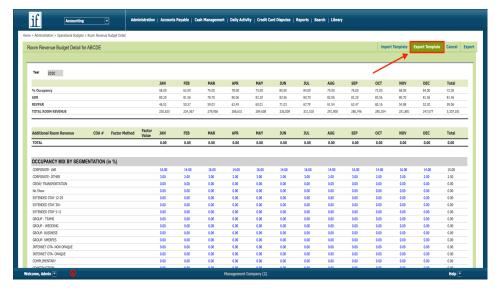




- 4. A. You can also use the Export Template feature to edit all fields in Excel.

 To do so, from the Budget By Segmentation page, select Export Template.
- 4. B. Total Room Revenue is budgeted by three components:
 - % Occupancy
 - Occupancy Mix by Segmentation (in %)
 - ADR Mix by Segmentation (in \$)

In the exported template, the yellow cells are ones that can be edited.





4. C. Update each month's Occupancy %.

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC	Total
% Occupancy	57.00	70.00	87.00	81.00	91.00	90.00	93.00	78.00	72.00	80.00	68.00	60.00	77.25
ADR	70.27	69.93	76.97	94.37	124.48	108.87	113.59	112.42	98.53	87.57	84.40	69.68	94.85
REVPAR	40.05	48.95	66.97	76.44	113.27	97.98	105.64	87.68	70.94	70.05	57.39	41.81	73.27
ROOM REVENUE	137822	152142	230429	254540	389775	326277	363507	301723	236235	241053	191110	143852	2968465



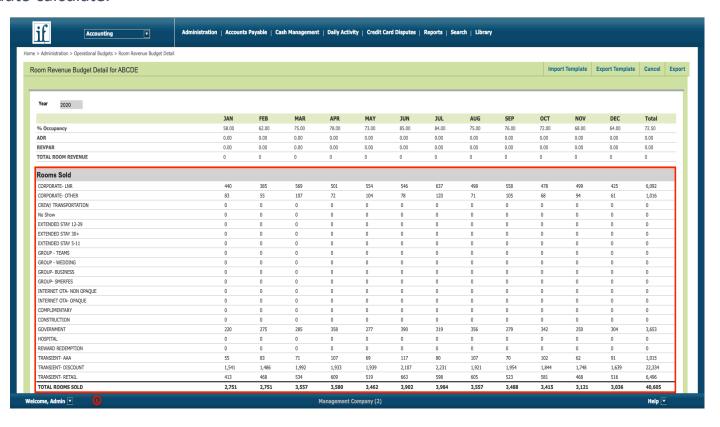
4. D. Update each month's Occupancy Mix by Segmentation (in %) using the Operating Metrics by Segmentation Report shown in Step 3. C.

Since this is a percentage, the Total Percentage per month must be equal to 100.00.

OCCUPANCY MIX BY SEGMENTATION (in %)													
CORPORATE- LNR	22.00	23.00	36.50	26.50	36.50	23.50	36.50	21.00	21.00	24.00	24.00	24.00	27
CORPORATE- OTHER	2.00	1.00	1.00	1.00	1.00	1.00	2.00	1.00	1.00	1.00	1.00	1.00	1
CREW/ TRANSPORTATION	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0
EXTENDED STAY 12-29	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0
EXTENDED STAY 30+	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0
EXTENDED STAY 5-11	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0
GROUP- BUSINESS	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0
GROUP- SMERFES	1.50	5.00	5.00	3.00	8.00	3.00	4.00	2.00	3.00	2.50	2.00	1.00	3
INTERNET OTA- NON OPAQUE	7.50	6.50	7.00	7.00	6.00	7.00	6.00	8.50	8.00	7.00	7.00	6.00	7
INTERNET OTA- OPAQUE	4.00	2.50	4.00	3.00	2.00	3.00	3.50	2.00	3.00	3.00	5.00	7.00	4
No Show	0.50	0.50	0.50	0.50	0.50	0.50	0.50	0.50	0.50	0.50	0.50	0.50	1
COMPLIMENTARY	1.00	1.00	1.00	1.00	1.00	1.00	0.50	0.50	0.50	0.50	0.50	0.50	1
GOVERNMENT	3.00	2.00	3.00	1.00	1.00	3.00	3.50	6.00	7.00	4.00	3.00	3.00	3
REWARD REDEMPTION	2.00	2.00	4.00	5.00	7.00	8.00	8.50	12.00	7.50	6.00	3.00	2.00	6
TRANSIENT- AAA, AARP, ADV. PUR.	20.00	20.00	19.00	25.00	12.00	22.00	17.00	17.00	17.00	17.00	15.00	17.50	18
TRANSIENT- DISCOUNT	11.00	13.00	7.00	7.00	0.00	7.00	6.00	7.00	10.00	10.00	14.50	14.00	9
TRANSIENT- RETAIL & PACKAGE	25.50	23.50	12.00	20.00	25.00	21.00	12.00	22.50	21.50	24.50	24.50	23.50	21
TOTAL PERCENTAGE	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100



4. D. After completing the Occupancy Mix by Segmentation (in %), the Rooms Sold section will auto calculate.





4. E. The next section to edit is the ADR Mix by Segmentation (In \$).

The second page of the Operating Metrics by Segmentation report shows the ADR of each segment, per month, and the variance to the current budget.

OPERATING METRICS BY SEGMENTATION As on 09/30/19 The ABC Inn (ABCDE)

	ост	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Average
	Actual												
ADR Mix (in \$)	_												
CORPORATE- LNR	50.87	58.53	59.76	67.25	64.28	60.65	61.21	63.38	58.53	59.76	67.25	64.28	61.31
CORPORATE- OTHER	62.39	63.70	64.87	69.42	71.72	72.94	72.56	70.07	63.70	64.87	69.42	71.72	68.12
CREW/ TRANSPORTATION	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
No Show	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
EXTENDED STAY 12-29	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
EXTENDED STAY 30+	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
EXTENDED STAY 5-11	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
GROUP - TEAMS	77.92	71.17	49.50	109.27	72.51	88.81	94.98	90.60	71.17	49.50	109.27	72.51	79.77
GROUP - WEDDING	77.37	70.53	70.86	75.06	74.84	79.20	92.72	92.76	70.53	70.86	75.06	74.84	77.05
GROUP- BUSINESS	0.00	0.00	0.00	0.00	0.00	0.00	74.00	109.00	0.00	0.00	0.00	0.00	15.25
GROUP- SMERFES	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
INTERNET OTA- NON OPAQUE	68.74	66.35	69.69	70.80	89.86	79.21	86.97	90.81	66.35	69.69	70.80	89.86	76.59
INTERNET OTA- OPAQUE	47.47	42.90	47.03	50.82	61.41	58.51	64.29	64.63	42.90	47.03	50.82	61.41	53.27
COMPLIMENTARY	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
CONSTRUCTION	75.08	72.94	73.74	74.97	75.31	74.56	75.01	76.20	72.94	73.74	74.97	75.31	74.56
GOVERNMENT	73.46	76.27	77.90	73.81	85.84	87.22	95.64	88.81	76.27	77.90	73.81	85.84	81.06
HOSPITAL	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
REWARD REDEMPTION	46.91	28.18	26.46	27.91	34.57	43.52	44.75	61.82	28.18	26.46	27.91	34.57	35.94
TRANSIENT- AAA	84.18	73.84	72.67	80.35	68.77	90.79	99.27	103.74	73.84	72.67	80.35	68.77	80.77
TRANSIENT- DISCOUNT	77.37	70.53	70.86	75.06	74.84	79.20	92.72	92.76	70.53	70.86	75.06	74.84	77.05
TRANSIENT- RETAIL	93.55	85.39	82.68	87.98	106.89	98.61	109.82	117.14	85.39	82.68	87.98	106.89	95.42
TOTAL ADR MIX (in \$)	68.90	64.53	63.20	71.60	73.27	75.82	81.57	83.63	64.53	63.20	71.60	73.27	71.26

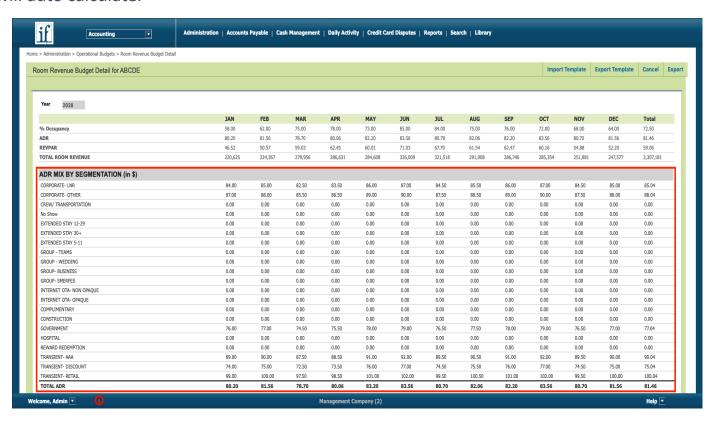


4. E. Use this data to complete the ADR Mix by Segmentation (In \$).

ADR MIX BY SEGMENTATION (in \$)													
CORPORATE- LNR	78.50	74.06	79.00	82.84	92.00	97.80	109.00	112.00	95.15	76.10	80.45	76.00	87.74
CORPORATE- OTHER	82.00	77.00	93.00	103.00	158.00	114.00	110.00	106.00	90.00	84.00	84.00	82.00	98.58
CREW/ TRANSPORTATION	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
EXTENDED STAY 12-29	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
EXTENDED STAY 30+	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
EXTENDED STAY 5-11	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
GROUP- BUSINESS	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
GROUP- SMERFES	64.00	69.00	81.00	119.00	181.00	146.00	145.00	139.00	110.00	109.00	130.00	69.00	113.50
INTERNET OTA- NON OPAQUE	71.40	69.20	78.90	105.95	129.00	128.30	148.50	132.50	115.72	92.99	96.89	71.40	103.40
INTERNET OTA- OPAQUE	65.70	70.20	79.00	113.30	125.00	118.00	116.60	122.57	107.59	92.87	82.10	65.70	96.55
No Show	83.59	83.86	92.03	113.06	153.75	130.45	139.84	140.00	118.25	105.07	101.04	83.54	112.04
COMPLIMENTARY	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
GOVERNMENT	72.00	79.20	73.00	81.39	94.80	98.00	96.55	99.30	89.99	86.82	92.59	72.00	86.30
REWARD REDEMPTION	12.75	35.30	14.15	42.70	45.00	40.72	55.60	61.11	28.30	40.39	38.05	12.75	35.57
TRANSIENT- AAA, AARP, ADV. PUR.	72.60	73.40	89.20	102.20	154.00	110.20	122.30	121.20	105.00	99.52	86.82	73.60	100.84
TRANSIENT- DISCOUNT	60.35	57.00	69.00	84.80	122.00	105.00	107.00	107.10	92.00	76.22	72.62	59.40	84.37
TRANSIENT- RETAIL & PACKAGE	72.25	75.00	79.00	110.00	165.00	140.00	140.00	130.00	120.00	104.00	93.00	72.40	108.39
TOTAL ADR	70.27	69.93	76.97	94.37	124.48	108.87	113.59	112.42	98.53	87.57	84.40	69.68	94.85

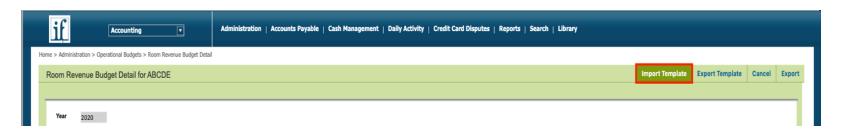


4. E. After completing the ADR Mix by Segmentation (In \$), the Revenue by Segmentation section will auto calculate.





4. F. Once each item is updated, save the excel document & import using the Import Template option.



Now that % Occupancy, Occupancy Mix by Segmentation (in %), and ADR Mix by Segmentation (in \$) has been entered and imported, the Top Line Revenue is complete. Return back to the main Operational Budget Page by selecting "Operational Budget" on the top left or Cancel on the right. This page saves automatically, so you will not lost your changes by clicking Cancel.





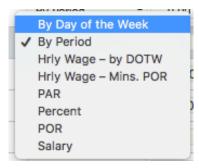


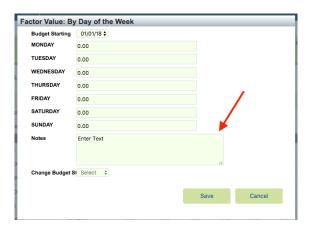
Budget – Factor Values

To budget the remaining revenue and expenses, there are multiple Factor Methods:

- 1. By Day of the Week
- 2. By Period
- 3. Hrly Wage by DOTW
- 4. Hrly Wage Mins. POR
- 5. PAR
- 6. Percent
- 7. POR
- 8. Salary

For each chart of account, there is a Notes box.
Use this box to make comments, like what was budgeted that month, for reference.







Budget – Factor Value – By Day of the Week

This method will calculate a budget based on amounts applied to specific days of the week. For example, if you have entertainment scheduled every Thursday, the total budget for the month will calculate based on how many Thursday's are in the month. Another example is if you get certain newspapers only Monday – Friday, you would enter the expense per day for it to auto calculate.

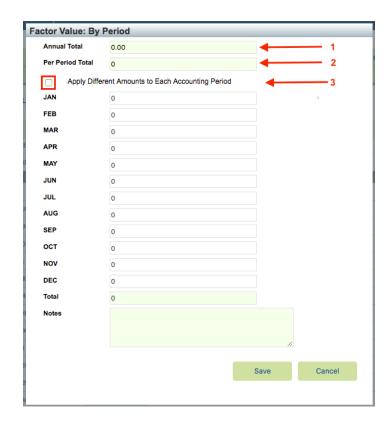
Factor Value: By Da	y of the Week		
Budget Starting	01/01/20 \$		
MONDAY	0.00		
TUESDAY	0.00		
WEDNESDAY	0.00		
THURSDAY	0.00		
FRIDAY	0.00		
SATURDAY	0.00		
SUNDAY	0.00		
Notes	Enter Text		
		11	
Change Budget Starti	Select \$		
		Save	Cancel



Budget – Factor Value – By Period

This method allows you to budget in one of three ways:

- 1) By entering a single amount for the year
- 2) By entering an amount to repeat in each accounting period
- 3) By entering different amounts in each accounting period





Budget – Factor Value – Hrly Wage – by DOTW

Hourly Wage by Day of the Week - This method will calculate a budget based on a single hourly wage and the number of hours budgeted for each day of the week. This would be used for positions like Front Desk, Night Audit, etc.

Factor: Hrly Wage –	by DOTW		
Budget Starting	01/01/20 \$		
Hourly Rate	0.00		
MONDAY	0.00		
TUESDAY	0.00		
WEDNESDAY	0.00		
THURSDAY	0.00		
FRIDAY	0.00		
SATURDAY	0.00		
SUNDAY	0.00		
Notes	Explain hours per day estimate here		
		//	
Change Budget Starti	Select 💠		
		Save	Cancel



Budget – Factor Value – Hrly Wage – Mins. POR

Hourly Wage by Minutes Per Occupied Room - This method will calculate a budget given: 1) an hourly rate, and 2) the average minutes POR. These amounts are factored against the budgeted occupancy to determine the budget for this COA. This Factor method is often used for the Housekeeper/Room Cleaning related COA's.

Factor Value: Hourly Wage – Min. POR							
Hourly Rate	0.00	0.00					
Minutes POR	0.00	0.00					
Notes	Explain minutes F	OR estimate here					
				11			
Apply Diffe		ch Accounting Period					
	Hourly Rate	Minutes Por					
JAN	0.00	0.00					
FEB	0.00	0.00					
MAR	0.00	0.00					
APR	0.00	0.00					
MAY	0.00	0.00					
JUN	0.00	0.00					
JUL	0.00	0.00					
AUG	0.00	0.00					
SEP	0.00	0.00					
ост	0.00	0.00					
NOV	0.00	0.00					
DEC	0.00	0.00					
11		_	_				
ĸ			Save	Cancel			



Budget – Factor Value – PAR

Per Available Room - This method will calculate a budget based on a single amount, which will be multiplied by the number of rooms available in the hotel per period.

Factor Value: PAR			
Amount	0		
Notes		li.	
☐ Apply Differe	ent Amounts to Each Accounting Period		
JAN	0		
FEB	0		
MAR	0		
APR	0		
MAY	0		
JUN	0		
JUL	0		
AUG	0		
SEP	0		
ост	0		
NOV	0		
DEC	0		
		Save	Cancel



Budget – Factor Value – Percent

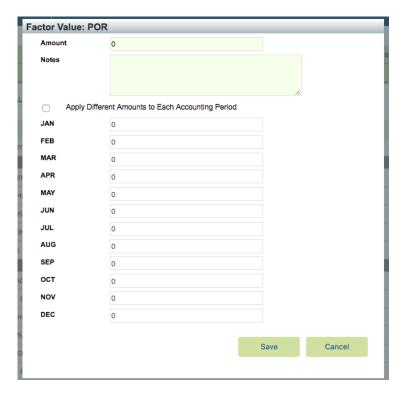
This method will calculate a budget as a percentage of other COA's. One or multiple COA's can be selected. This method is typically used to budget expenses like: Banquet Staff, Payroll Overhead, Travel Agent Commissions, Credit Card Discounts, and Franchise Fees.

Factor Value: Percent of				
The Budget amount for: 71050	, FRANCHISE FEES	% of the following COA's:		
All COA'S All Revenue COA 23260 PAYROLL TAXES 30000 MANAGEMENT FEES & OTHER 30100 CORPORATE- LNR 30101 CORPORATE- OTHER 30102 CREW/ TRANSPORTATION 30103 EXTENDED STAY 5-11 30104 EXTENDED STAY 12-29 30105 EXTENDED STAY 30+ 30106 GROUP - TEAMS 30107 GROUP - WEDDING 30108 GROUP- BUSINESS 30109 GROUP- SMERFES 30110 INTERNET OTA- NON OPAQUE		Add COA Less COA Remove COA	Selected COA's + 30100 ROOM REVENUE	
Notes				



Budget – Factor Value – POR

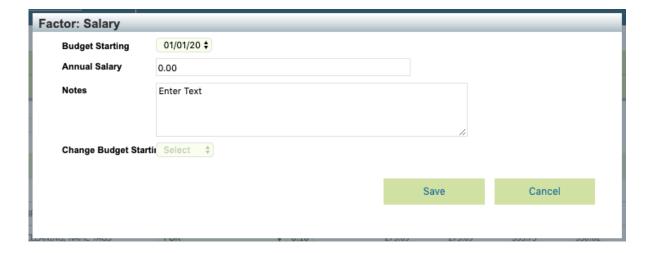
Per Occupied Room - This method will calculate a budget given a single amount that will be multiplied by the hotel occupancy.





Budget – Factor Value – Salary

This method is used specifically to distribute an employee's annual salary among each accounting period. The budget will prorate the employees salary based on the number of days in each accounting period.





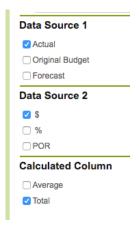


- 1. To show \$ Configure the report as follows:
 - a) Version = 12 accounting periods
 - b) By COA
 - c) Hide Rows with Zero Values
 - d) Layout Design = trailing 12 accounting periods
 - e) Select Year = the most recent closed accounting period in this year
 - f) Data Source 2 = \$
 - g) Calculated Column = Total
 - h) Export this report to Excel. Leave this report window open in your browser to open expense detail.
- **To show % and POR YTD** Configure the report as follows:
 - a) Version = Operating Statement
 - b) BY COA
 - c) Hide Rows with Zero Values
 - d) Select Accounting Period = the most recent closed accounting period
 - e) Data Source % and POR
 - f) Export this report to Excel. Leave this report window open in your browser to open expense detail.



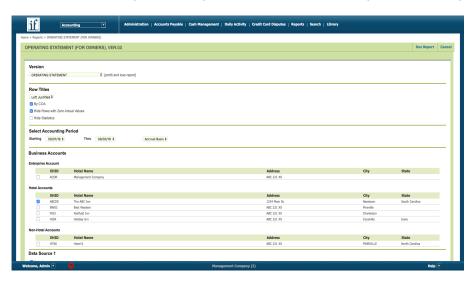
- 1. To show \$ Configure the report as follows:
 - a) Version = 12 accounting periods
 - b) By COA
 - c) Hide Rows with Zero Values
 - d) Layout Design = trailing 12 accounting periods
 - e) Select Year = the most recent closed accounting period in this year
 - f) Data Source 2 = \$
 - g) Calculated Column = Total
 - h) Export this report to Excel. Leave this report window open in your browser to open expense detail.

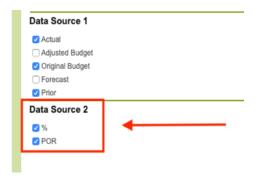
Home > Reports > OPERATING STATEMENT (FOR OPERATORS)	
OPERATING STATEMENT (FOR OPERATORS), VER.03	Run Report Cancel
Version 12 ACCOUNTING PERIODS	Run Summary Section Only
Row Titles	
☑ By COA	
CHide Rows with Zero Actual Values	
Layout Design	
☑ Trailing 12 accounting periods	
Year to Date (YTD)	
Select Year	
10/01/17 ▼ Accrual Basis ‡	
I ————————————————————————————————————	





- 2. To show % and POR YTD Configure the report as follows:
 - 1. Version = Operating Statement
 - 2. BY COA
 - 3. Hide Rows with Zero Values
 - 4. Select Accounting Period = the most recent closed accounting period
 - 5. Select Data Source 1 preference Adjusted Budget, Original Budget, Forecast or Prior
 - 6. Data Source 2 % and POR
 - 7. Export this report to Excel. Leave this report window open in your browser to open expense detail.

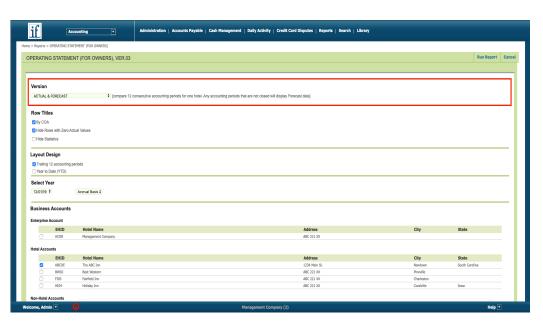






Three OPERATING STATEMENT Reports that will be helpful with budgeting other revenue & expenses:

- 3. To show Actual and Forecast Configure the report as follows:
 - 1. Version = Actual & Forecast
 - 2. BY COA
 - 3. Hide Rows with Zero Values
 - 4. Select Year
 - 5. Export this report to Excel. Leave this report window open in your browser to open expense detail.



This will show similar information, but for any accounting period not closed, Budget or Forecast data will appear.



- 1. Report 1 Showing \$
 - This report is used for Factor Values: By Day of the Week, By Period, Hourly Wage & Salary
- 2. Report 2 Showing % and POR
 - This report is used to help budget controllable expenses for the Factor Value % and POR.
 - % Examples: Payroll Taxes, Franchise Fees, Credit Card Commissions, etc.
 - POR Examples: Guest Supplies, Cleaning Supplies, Complimentary Breakfast, etc.
- 3. Report 3 Actual and Forecast
 - This report is used to help budget for all chart of accounts.





Mock-Up Budget

The Mock-Up budgets feature allows you to create a budget for new or potential hotel projects. You can then use the budget to run forecasted operating statements, which can be provided to potential investors, lenders, or for internal analysis.

To access this feature...

- 1. Go to: Accounting>Administration>Operational Budgets.
- 2. Select "MOCKUP" from the EHID menu.
- 3. Select the "Add MockUp" button, complete all fields and save.
- 4. Adjust budget settings as needed, including: ADR and Occupancy.
- 5. Select the Forecasted Operating Statement button to view a Forecasted P&L.





Best Practices

- Start Early it's never too early to start budgeting
- Have your reports ready for easy access
- Occupancy & Revenue first, then Expenses
- ✓ Budget Only for the chart of accounts you need!
- Use Notes



Budgeting Tips

Report

This button will run the Operating Statement (for Operators) report showing only the original budget amounts for each month in a single year. You can run this report while editing your operational budgets to understand how your budgets affect your forecasted operating statements.



Hourly Wage Summary

The Hourly Wage Summary button accesses the page by the same name. This page will summarize all COA's that are budgeted by the following factor methods: Hourly Wage – by DOTW, and Hourly Wage - Minutes POR.





Budgeting Tips

Status

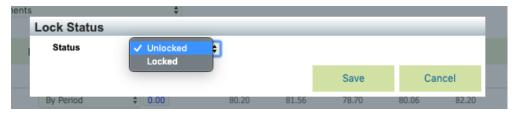
The status field allows a user to lock the operational budget page from further changes. The permission to change the status is assigned on the Role Permissions page.

Use the **View Change Log** link see a history of users that have either **changed** the status setting or **revised** operational budgets.



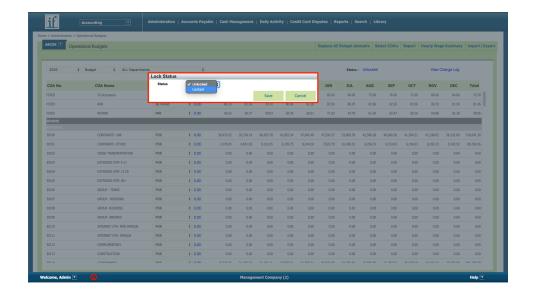
Lock Budgets

When the budgets for a year are complete this page can be Locked to prevent further changes. Someone from the corporate office with access to the Status field on this page can change the Status to Locked and then select the Save button. Further changes can be made to this budget if the Status is changed to Unlocked. Changes can never be made to budgets for closed accounting periods.



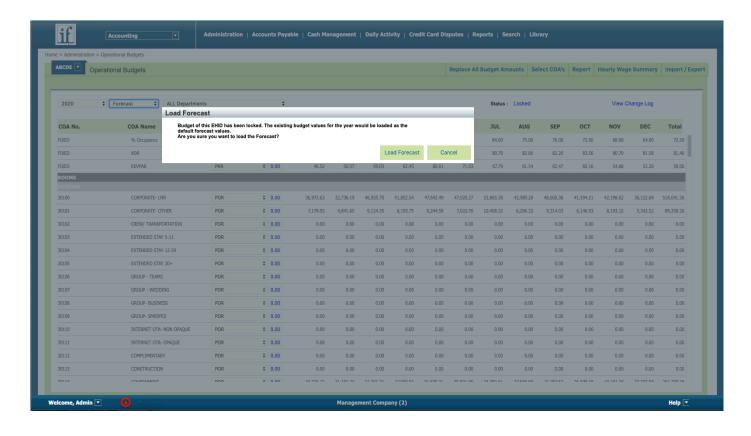


A forecast can only be created once the Budget is Locked. A forecast is meant to serve as an updated budget reviewed and projected throughout the year. Maybe you budgeted to be under renovation February – April, but now it was pushed to start in May. You can use the Forecast module to update accordingly. The budget is meant to serve as a locked document that's presented to the owners, franchisees, and/or banks. The forecast is meant to be a tool that's updated by the property regularly.



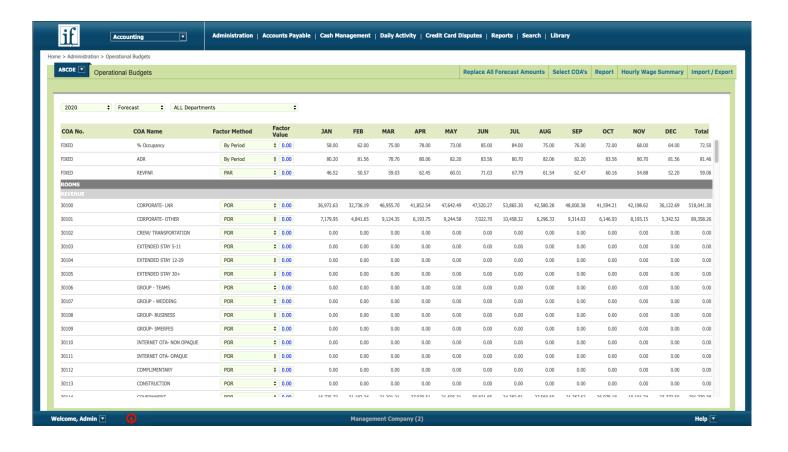


Once locked, select Forecast from the dropdown, and you'll confirm whether to load the Budget into the Forecast.





The forecast can now be edited similarly to the budget module.





Feel free to reach out to Inn-Flow Support via email at Support@Inn-Flow.com.

